

Terms and Conditions of the “Win TOTEMO” Contest

1. Introductory provisions

- 1.1. The subject of these general terms and conditions of the competition (hereinafter referred to as the “Competition Conditions”) is to set binding rules based on which the “Win TOTEMO” competition (hereinafter referred to as the “Competition”) will take place.
- 1.2. The relations of the Competition organizer (hereinafter referred to as the "Organizer") with the competitors are governed by these Competition Conditions, unless otherwise stipulated by special conditions of the Competition or a Competition announcement placed on the Organizer's website (see point 2.2).

2. Definitions of terms used

- 2.1. The Competition Organizer is TOTEMO s.r.o., with its registered office at Katovická 402/22, Bohnice 181 00 Praha, company ID: 08268746, registered in the Commercial Register kept at the Regional Court in Prague.
- 2.2. The Organizer's website www.totemo.cz (hereinafter referred to as the "Site") contains relevant and necessary information about the Competition, including a link to these Competition Conditions.
- 2.3. The Competitor is a person who meets all the Competition Conditions, see Section 3 (hereinafter referred to as the "Competitor").
- 2.4. The Winner of the Competition is the Competitor who has met all the Competition Conditions (see Section 3) and was also drawn by a representative of the Organizer after the end of the Competition.
- 2.5. The Winner will be announced on the Organizer's Facebook page: <https://www.facebook.com/TOTEMO.cz/>.
- 2.6. The Competition takes place in the period from **7.9.2021 to 21.10.2021**.

3. Competition guidelines

- 3.1. Competitor must sign up with their valid e-mail address at www.totemo.cz.
- 3.2. Share the link to www.totemo.cz publicly on their profile on one of the selected social networks (Facebook, Instagram or Twitter) so that the image is visible in the post (available for download at www.totemo.cz) and, if technically possible, place the following text in the description of the photo or the post: “Win a creative kit for both young and old and let your imagination run wild! www.totemo.cz.”

4. General Contest rules

- 4.1. The Competition is open to all persons who have an active account on one of the following social networks: Facebook or Instagram and who have confirmed that they agree with these with these Competition Conditions. Employees and collaborators of the Organizer and their family members are excluded.
- 4.2. The Competition is open to natural persons over the age of 18 or persons over the age of min. 15, for whom a Legal Representative is responsible during the Competition and during the realization of the Prize.
- 4.3. Each Competitor can participate in the Competition only once (this will be evaluated on the basis of available and provided personal data of the Competitor). The Organizer reserves the right to exclude fraudulent or multiple contacts from the draw.
- 4.4. The Competition is declared by the day when it is published on the Organizer's Facebook page,
- 4.5. Contestants enter the Contest by providing their e-mail address and completing the Form ([see Section 3](#))
- 4.6. The Prize is handed over by the Organizer no later than 180 days after the determination of the Winner. The handover will take place either in person or by sending the Prize via a transport service to the contact address which the Winner will provide when communicating with the Organizer after the announcement of the win. This fulfils the obligation to hand over the prize to the Winner.
- 4.7. The fee for delivery by the transport service is not part of the Prize. The postage will be determined based on the real costs of the Organizer for sending the Prize to the specific address provided of the Winner. If the Winner does not accept delivery of the Prize by a transport service and does not pay the fee for this transport in advance, their entitlement to the Prize will cease without compensation.
- 4.8. There is no warranty provided on the Prize. The Organizer is not responsible for any defects or damage to the Prize item from the moment of the handover (either personally to the Winner or to the transport service).
- 4.9. The Prize cannot be enforced in court.

5. Rights and obligations of the Competitor

- 5.1. The Contestant declares that they participate in the Contest voluntarily.
- 5.2. The Competitor is obliged to provide the Organizer with complete and true contact details that are important for obtaining and handing over/sending the Prize.
- 5.3. Contestant must prove that it has fulfilled the conditions of the competition, a contest that he shared a post on his social networks.
- 5.4. The Competitor who becomes the Winner is obliged to respond to the Organizer's call within 48 hours. Otherwise, their entitlement to the Prize will cease.
- 5.5. Organizer will communicate with the Winner by e-mail.
- 5.6. If the Winner does not respond to the Organizer's e-mail within 48 hours, the Prize will be forfeited in favour of the Organizer. The Organizer reserves the right to determine the Substitute Winner, who hereby replaces the original Winner who did not respond to the invitation.

- 5.7. The Competitor is obliged to behave in such a way that there is no violation of valid legal regulations of the Czech Republic or the rules of the social network to which the competition link is shared and so that their actions do not cause any harm to the Organizer or other Competitors.

6. Rights and obligations of the Organizer

- 6.1. The Organizer is obliged to inform the Winner about the fact that they became the Winner no later than 24 hours after the end of the Competition. The Organizer will do so via the e-mail provided by the Winner during their registration.
- 6.2. The Organizer will fulfil their obligation to issue the Prize to the Winner by handing it over, either in person at the Organizer's premises or by sending it to the address provided by the Winner.
- 6.3. The Organizer is not responsible for any damages which might be caused by the Prize to the Winner or other parties coming into contact with the prize.
- 6.4. The Organizer reserves the right to suspend, alter or terminate the Competition without giving reasons, if serious unexpected events or events affected by force majeure occur. In such a case, the Competitor is not entitled to any compensation or settlement.
- 6.5. The Organizer is not responsible for any damages caused by the failure of the systems or the software on which the Competition takes place, and which are unrelated with the deliberate conduct of the Organizer. In such a case the Organizer reserves the right to suspend, alter or terminate the Competition without giving reasons. The Competitor is not entitled to any compensation or settlement.

7. Personal data

- 7.1. All data obtained from the Competitor are considered personal and are protected by the law of the Czech Republic according to Act No. 110/2019 Coll. on the Processing of Personal Data. The Competitor confirms that they understand that the provision of data is voluntary and that they have the right to access it.
- 7.2. The Organizer undertakes that the personal data of the Competitors will not be passed on to any third party who is not in any connection with Totemo.cz s.r.o. Competitors agree that the personal data of the Winners, including the name, surname and country of origin, may be published on the Organizer's web portals. This data may be supplemented by an audio-visual recording.
- 7.3. These data will be processed by the Organizer for a period of 3 years.
- 7.4. The Competitor gives their consent to the above processing. Consent can be withdrawn at any time, for example by sending an e-mail to the contact e-mail ahoj@totemo.cz.
- 7.5. The Competitor acknowledges that according to the GDPR (General Data Protection Regulation) they have the right to:
 - withdraw their consent at any time,
 - request from the Organizer information on which of their personal data are processed by the Organizer,

- request from the Organizer an explanation regarding the processing of personal data,
- request access to this data from the Organizer and have it updated or corrected,
- request from the Organizer to delete this personal data,
- in case of doubts about compliance with the obligations related to the processing of personal data, contact the Organizer or the Office for Personal Data Protection of the Czech Republic.

8. Final Provisions

- 8.1. These Competition Conditions are created in accordance with applicable laws and other legal regulations of the Czech Republic. By completing the Form, the Competitor confirms that they have read and understood them in a verifiable manner and undertakes to follow them.
- 8.2. The Organizer reserves the right to alter or supplement these Competition Conditions. In this case, the Organizer will announce the changes on their Website.
- 8.3. These Competition Conditions are valid from September 1st, 2021.